

#### NATIONAL LABORATORY

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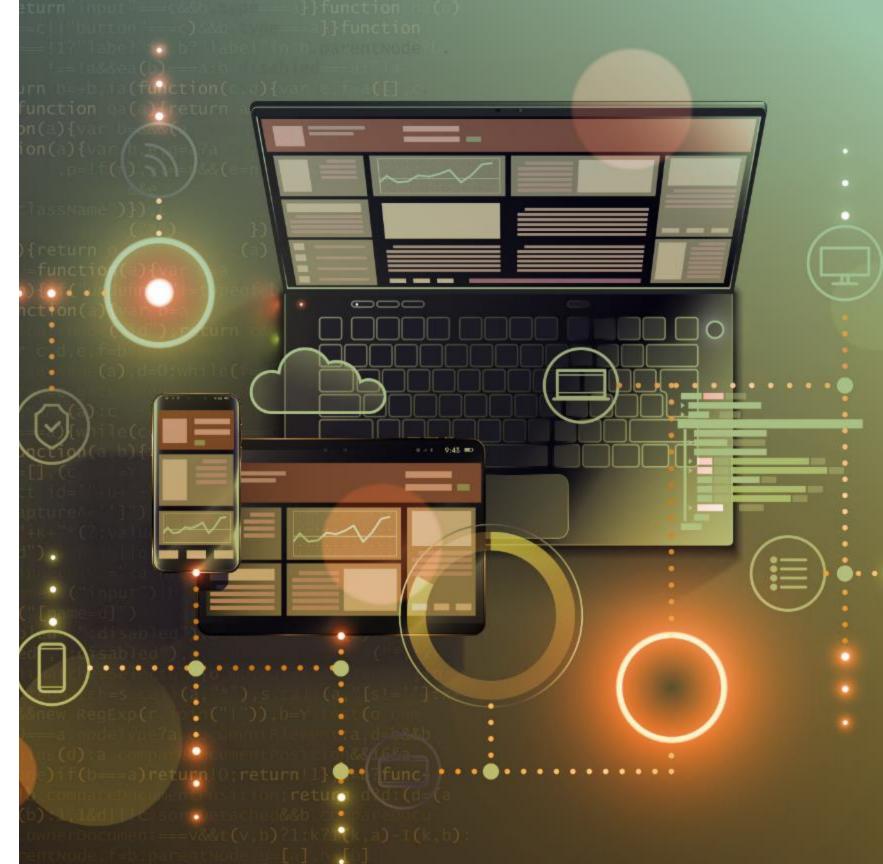
## Viva Engage Journey at PNNL

December 6, 2023

**Tim Reading** 



PNNL is operated by Battelle for the U.S. Department of Energy





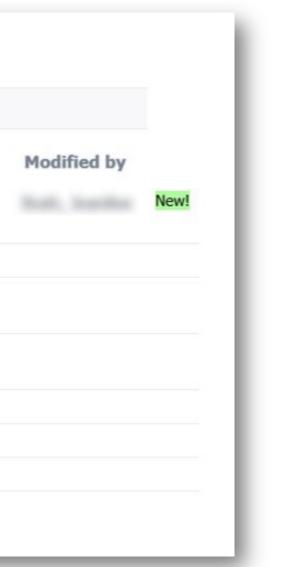
### **SharePoint Whiteboard**

#### Whiteboard

#### Whiteboard - Daily Summary

Modify my alert settings | View Whiteboard

Title		Modified
House/Do	og Sitter Recommendations	7/21/2021 7:00 AM
Subject	House/Dog Sitter Recommendations	
Body	I am looking for a house/dog sitter for 8 days in September. We live in north Richland. Any recommendations are appreciated.	
Last Updated	7/21/2021 7:00 AM	
Keywords	House/Dog sitter	
Pin	No	
Category	Community Volunteer Opportunities	
Expiration	8/31/2021	





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## Modified by New! eatures ages ctions nentions



### Yammer Introduction – May 2021

Posted in All Lab



A moment in history

Seen by 439 ...

A moment in history: PNNL welcomes employee No. 500

James Laidler (right) was welcomed by then-Laboratory Director Sherwood Fawcett (center) as the Laboratory's 500th employee in 1964. Today, PNNL has more than 5,000 employees and is actively recruiting new talent across multiple fields, from entry level to senior leaders. Know someone who would be a great fit to join our team? Refer them to PNNL's careers page. And shout out to who celebrated his 50th anniversary at PNNL last year. Among our current staff members, he has the earliest start date at PNNL and has been here the longest.



- Kicked off Yammer with a campaign everyone could relate to: our history
  - Month-long campaign celebrating milestones over past 60 years

 A few diehards expressed missing Whiteboard, but most adopted new platform



## **Community Strategy**

- Started with communities that have mass appeal
  - Pets; Sports Fans; Book Lovers; Foodies
- As adoption increases, introduce and encourage tech communities
  - Mac users; AI; Cloud Computing; M365; Cyber Security
- Intention to keep communities broadly focused, especially social communities
  - e.g., no Baseball community, use Sports Fans, and create topics within community

Community Requests are approved by Communications Team

#### Currently **85** Communities

	Members Webers Do you like talk about : place!
Sports Fans Conversations About Files Events	Non-Sensitive 💟 📀
<ul> <li>Share thoughts, ideas, or updates</li> <li>Discussion</li> <li>Question</li> <li>Praise</li> </ul>	Pinned

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#### 132



oorts? Would you like to orts? You're in the right

orts talk! Pro, non-pro, sports. Anything goes! use this community to rest in forming s/pick-up games. Join the



- Hockey
- Basketball
- Baseball
- Racing

## **Communication Team – Hands On**

- Provide best practices
- Host Lunch and Learns
- Lead by example
  - Ask questions
  - Tag others
  - Try to be engagers and catalysts versus observers
- Encourage leadership adoption



### **Communication Team – Hands Off**

- Post on behalf of leaders
- Review every post or proactively monitor the platform





### **User Guidelines**

- Treat each other with respect, even if you disagree
- Adhere to company code of conduct
- Stay on topic
- Foster a culture of inclusivity
- No promotion of personal business or personal fundraising

Anyone can report a conversation that may violate the guidelines. Communications is notified and investigates.

## It's a safe place to speak freely.



### **Leadership Adoption**

#### Values

Integrity Creativity Collaboration Impact Courage

Connect Viva Engage capabilities to our values

#### Collaboration

- Communicate and share resources
- Harness the power of united and interdisciplinary teams to discover and solve the extraordinary
- [Leverage] diverse talent to solve problems
- Maintain an environment where all team members are heard and valued

#### Leverage materials from Microsoft and SWOOP



### Viva Engage Impact on Workplace Survey Results

Leadership Cares About The Welfare of Staff

#### I feel I belong here

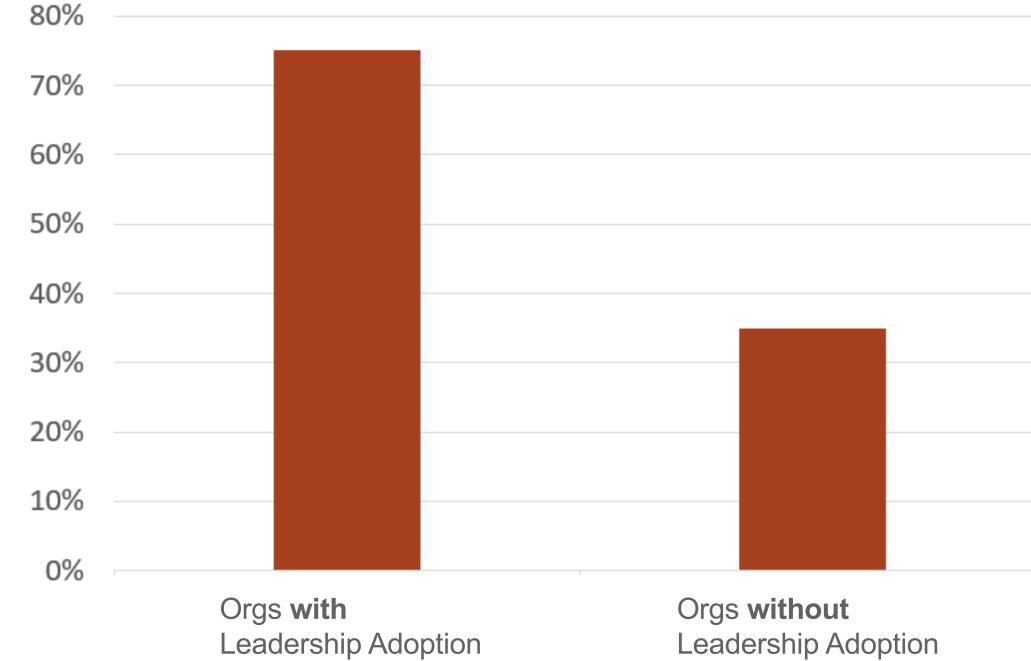
#### I feel connected to my colleagues

The organizations that scored the highest in these categories were organizations where the leader was using a private Viva Engage community to engage their team (2022 results)



## **Leadership Participation Drives Adoption**

Percent of employees in organizations that are active on Viva Engage

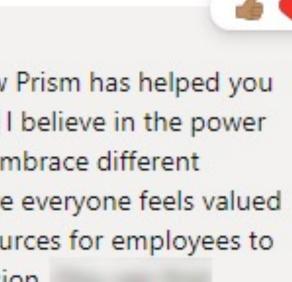




### **Demonstrated Results of Leadership Engagement**

#### Aug 10

! It's great to hear about your experience at PNNL and how Prism has helped you Hi find community and belonging. of inclusivity and diversity. I encourage all staff members to embrace different perspectives and ideas, and I work hard to create a safe space where everyone feels valued and respected. This includes promoting allyship and providing resources for employees to educate themselves on various topics related to diversity and inclusion.





## **Demonstrated Results of Leadership Engagement**



The last two weekends I was able to breathe in some special sites. I experienced the sunrise at Mt. Ranier's Sunrise Point. Those views and beauty are worth waking up at 4:30 am to see the sun peak at 5:09 am.

Seen by 52



### **Demonstrated Results of Leadership Engagement**

#### Sep 8

thanks for sharing your story. Just goes to show there are no bad decision in life. Just different paths we follow that take us in journeys to discover our passions and have an impact. And IMPACT is definitely what you have Whether deployed, working at PNNL, it at home, you have impact. Thank you for your service AND the support you provide to our Veterans here at PNNL.



**KEYS TO SUCCESS** 

Use campaigns with mass appeal to drive engagement

Make it a safe place for staff to speak freely

Get your leaders on the platform





# Questions

